Trade & Consumer Protection Wisconsin Department of Agriculture,

Coming Soon to a Store Near You: New DATCP Inspection Seal

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MADISON – Effective immediately, the Wisconsin Department of Agriculture, Trade and Consumer Protection (DATCP) will begin using a new compliance seal on gas pumps and scales at stores throughout the state to note that the unit has been tested and is functioning accurately.

The new blue sticker will now include the month and year of the latest inspection and a telephone number that consumers can call with weights and measures or fuel quality complaints. As with previous versions, the sticker will also feature the DATCP logo.

"With the new seal, consumers will know exactly when the equipment was tested, which is a big change from

our previous system of color-coding the stickers by year," said Sandy Chalmers, Division Administrator of Trade and Consumer Protection. "Having the weights and measures complaint number prominently placed on the sticker will also be convenient for consumers who have issues with their transactions at the pump or in the store."

DATCP's weights and measures inspectors are responsible for testing product scales, package weights, checkout scanners and gas pumps for accuracy, and for ensuring that pumps are functioning safely and providing fuel that meets quality standards. In addition to regularly scheduled inspections, a DATCP inspector will follow up with a test on a particular pump or scale if a complaint is filed by a consumer regarding the accuracy or safety of the equipment or the quality of the fuel.

The introduction of a new sticker was prompted, in part, by a recent change in the state budget that combined fuel quality, pump safety and pump accuracy inspections from two different departments into one team at DATCP. Fuel quality testing and complaints were previously handled by the state's Department of Safety and Professional Services. Because one DATCP inspector can now save travel costs and planning and reporting time by handling all testing with one stop to a station, DATCP has eliminated 7.5 vacant positions and is estimated to save the state taxpayers around \$670,000 annually. These new efficiencies will also create fewer service disruptions for store owners and their customers.

For additional information or to file a weights and measures complaint, visit the Bureau of Weights and Measures at datcp.wisconsin.gov, send an e-mail to datcpweightsandmeasures@wisconsin.gov or call 608-224-4942.

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